

# Retreat Agreement

After having worked with many people, we have found it beneficial to create clear guidelines and agreements so that we can all be aligned and in integrity in our work and agreements. The following Terms and Conditions have been designed as a result of our practical experience, and serve to prepare our guests for a positive and safe experience in ceremony and in diata.

## Terms and Conditions

**This agreement is between the Ourselves (the Organizer) and You (the Participant).**

**By booking a retreat with us, you agree to all of the following items listed:**

1. The Organizer will do their utmost to ensure the safety and comfort of the Participant within the remit of the retreat. The Participant, in turn, agrees to exercise caution and consideration for themselves and for others during this event, and indemnifies the Organizer against claims for injury or loss.
2. The Participant agrees to respect all individuals at all times. Overt negativity or disruptive negativity detracts from the experience of the others.
3. The Organizer reserves the right to expel any individual who is acting in an excessively negative manner or disrupting the group, staff, and/or healers, without prior notice, responsibility for a refund, or providing accommodation outside of our facility.
4. If a Participant's behavior presents a threat to the safety of themselves or others, the Organizer reserves the right to physically restrain the Participant and/or expel them from the retreat without prior notice, responsibility for a refund, or providing accommodation outside of our facility. Restraint will be conducted as gently as possible and with respect for the dignity of the Participant.

5. The Organizer is not liable for the injury of any Participant that may occur during or after the dieta. By participating in a dieta with us and accepting this Agreement, the Participant expresses full understanding of and responsibility for the risks that they may encounter during a dieta. The Participant absolves us of said responsibility. Any legal action taken against the us will only take place in Peru under Peruvian Law.
6. In the case of a medical emergency during a dieta, such as an intestinal infection, malaria, high fever, broken or damaged bones, snake bite, etc., the Participant will be accompanied by one of our employees to a medical facility in the region for treatment
7. The Organizer reserves the right to expel any guest without prior notice, responsibility for a refund, or providing accommodation outside of our facility, if the Participant breaks any of the agreements made herein or anything else not stated herein that the Organizers deem disruptive or dangerous behavior.
8. To reserve a place in our retreat, the participant must make a downpayment of 50% of the total cost of the retreat plus a 5% credit card fee. The retreat fees balance will be payed in cash on arrival.
9. Any refund will be credited back to the original payment method.
10. Should the Participant decide to cancel their reservation within 8 weeks of the start of the retreat, the Participant will be issues a refund of 50% of the total cost of the dieta and 50% will be kept by us as we may not be able to fill the space with another guest and may have denied other guests a spot based on maximum capacity.
11. Should a Participant decide to leave the retreat prematurely, for any reason, the Organizer is not responsible for the reimbursement of monies or for denouncements by the attendee.

Merav Artzi